

CODERED®

WEATHER WARNING ALERT SYSTEM

FREQUENTLY ASKED QUESTIONS:

Question: We already have CodeRED service in Brook Park. Why do we need another system?

Answer: CodeRED Weather Warning can provide critical extra time for preparation in case severe weather threatens. Warning calls are initiated automatically, with no interaction needed by City personnel, in response to National Weather Service (NWS) warnings. Their technology allows calls to be placed within seconds of the warning, and calls are directed only to those who are in the projected path of the severe storm or in the area of flash flooding. This is a **free service** from the City of Brook Park for residents and businesses alike.

Question: I'm already signed up for CodeRED. Will I receive the Weather Warning calls, too?

Answer: No. You must register separately to be part of the weather warning service.

Question: How do I know if I'm signed up for CodeRED at all?

Answer: If you received a test call in the past from the City of Brook Park, you are registered in the *CodeRED* alert notification system, but it doesn't mean you are in the Weather Warning system.

Question: I want to receive a warning call whenever my family or residence may be in danger. What's the best way to insure that?

Answer: Register for the CodeRED Weather Warning. If your phone number is not already included in the CodeRED alert system, it will be added there as well.

Question: I hear weather warnings on TV, and the City has warning sirens. Why do we need CodeRED Weather Warning, too?

Answer: A dangerous storm warning may be issued by the National Weather Service while you're sleeping. The Outdoor Warning Siren System is primarily designed to alert individuals that are outside to seek shelter immediately. Also, your windows may be closed, making it difficult for you to hear the siren. A phone call will wake you at night or alert you during the day should you have your TV off and the windows closed giving you a chance to prepare for the storm.

Question: If I register, will I be called every time the National Weather Service issues a storm warning for Cuyahoga County?

Answer: CodeRED uses advanced polygon-based technology to determine the areas that may be most vulnerable or in the path of the storm. Calls are only sent out to those whose addresses that fall within the polygon (i.e. in the path of the storm). This could be a very small area or a very large one, depending on the event.